

## **Comcast picks SevOne for enhanced performance management**

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Looking to more efficiently monitor its far-flung customer-service infrastructure as well as streamline communication between the company's local, regional and national IT levels, Comcast has announced that it has struck a deal with SevOne to deploy the company's Performance Appliance Solution. "With SevOne's PAS solution, our regional technical support teams now have instant access to locally based, real-time reports," said Jeff Gill, director of network surveillance for Comcast.

By making the choice to go with the SevOne Performance Appliance Solution (PAS), Comcast not only will be better equipped to adapt to the changing market, this implementation displaced the largest legacy performance management application vendor in the industry.

"SevOne was, conservatively, 25 percent of the investment we had already made in our legacy provider," said Jeff Gill, director of network surveillance for Comcast, in a Thursday statement.

"Based on the success of the proof of concept and its ability to respond and successfully adapt to our demanding service provider environment, the decision for executive management to move forward with SevOne was easy," added Gill.