



## **SevOne's Performance Appliance Solution Helps TravelCenters of America Monitor Nationwide Network**

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July 30, 2009*

TravelCenters of America, the largest, full-service travel center business in the U.S., is reportedly using the Performance Appliance Solution (PAS) from SevOne to monitor around 20,000 elements across more than 250 U.S. sites.

According to Eric DePanfilis, network engineer for TravelCenters of America, SevOne's performance management solution has helped them to provide uninterrupted, around-the-clock communication between TA headquarters and its nationwide franchises. The SevOne solution provides full visibility so TA can monitor and prevent chronic problems before they occur.

The dynamic IT environment of TA at its Ohio headquarters includes servers, routers, switches, and primary and secondary datacenters. It connects with TA's multiple nationwide franchises via an MPLS network cloud. Since franchises are required to communicate with headquarters several times a day, network availability and performance are important to business operation. DePanfilis said that if the main network connection to headquarters is saturated, it will affect communication with all of the franchises connected to it. These types of issues can slow down the processing of transactions and affect cash flow.

Identifying and fixing a network performance problem before implementing SevOne was a time-consuming task for TA's IT department. A network engineer had to manually log in to the head end router to access generic information in order to begin the process of solving the problem. With SevOne, TA's IT management staff has complete visibility into critical network performance management data including down-to-the-second graphs and reports and a built-in performance history audit.

According to Vess Bakalov, chief technology officer of SevOne, the company is pleased that TA continues to use the SevOne product to improve the way it conducts business. One feature of SevOne that has proven to be valuable is the ability for TA to jump into a remote site interface and run reports on utilization over the past week or month. In addition, from that same graph, it is possible to zoom into a real-time view for more granular measurement.

SevOne offer a real-time view of the network and application infrastructure, thereby helping organizations pinpoint current problems and proactively avoid future problems. Based on a scalable and flexible modern software architecture incorporating an open Web-services API, Web 2.0 GUI and peer-to-peer clustering, SevOne is delivered as an affordable, integrated hardware and software appliance.

The company's PAS helps enterprises, service providers, cable MSOs, and federal government agencies keep complex networks, servers and applications functioning at

their peak performance levels. The solution provides accurate and timely data to ensure enterprise-wide network performance and reliability.