



SEVONE PLATFORM 1-DAY PLA TRAINING OVERVIEW.

The SevOne 1-Day PLA Training course is a comprehensive training course for the SevOne log analytics solution. Participants will be led through every part of the PLA's user interface including alerting, troubleshooting, reporting, and administration. This course will provide each participant with demonstrable, high level knowledge of the operation and administration of a SevOne PLA. Following completion of the course, participants will be well equipped to use the PLA to aid their day to day job duties, saving time and effort for them and their business.

COURSE OBJECTIVES

DATA COLLECTION

Following completion of this module, you will be able to:

- Configure a network device to send syslog data
- Understand Data Storage & Term Taxonomy
- Build a local data input

APPLICATION KEYS

Following completion of this module, you will be able to:

- Use the PLA to parse Log Data
- Store Application Keys
- Download and examine, line by line, an existing App Key

EVENT CONFIGURATION

Following completion of this module, you will be able to:

- Create Context Based Events for each of the following types
 - Moving Average Baseline
 - Threshold Count
 - First Value Occurrence
 - Content Match
- Understand PLA Data Types
 - Unique Values
 - Sum or Average of Values
 - Tag Volume
 - Value Volume

VOLUME MANAGEMENT

Following completion of this module, you will be able to:

- Set custom retention settings
- Understand the contributing factors to Disk Utilization
- Define Indexed Data vs. Raw Data

DISCOVER

Following completion of this module, you will be able to:

- Label & view alerts generated by events

MULTI-TENANCY

Following completion of this module, you will be able to:

- Create new tenant, add context & tenant switchers with the PLA
- Manage users and credentials

INVESTIGATE

Following completion of this module, you will be able to:

- Explore data using Investigate interface
- Leverage Tables, Graphs, Raw Logs to troubleshoot
- Define Indexed vs. Non-Indexed Searches & Graphs
- Create two widgets or different types, save as report

MISC. SETTINGS

Following completion of this module, you will be able to:

- Perform updates
- Set personal preferences

SERVICE ENGAGEMENT PROCESS

The start date for the provision of services set forth above shall be scheduled by the parties upon the receipt by SevOne of a customer purchase order. After approval, SevOne Training will work with the customer to schedule the dates for training to commence. There will be a pre-call with SevOne Training, no later than one week in advance of the engagement to discuss the delivery method, a list of attendees, and the desired outcome(s). After this call, SevOne Training will provide the necessary technical pre-requisites to setup the customer environment for the training engagement.

TERMS AND ASSUMPTIONS

- Scheduling changes or cancellations must be made at least 14 days in advance of the agreed upon start date. Any change that results in additional travel expenses will be billed to the customer at cost, and any cancellation within 14 days of training will be billed to the customer in full.
- All participants must have access to a computer for the lab portion of the training.
- All training delivery will be consecutive days. If the customer will need gaps in the delivery days, 50% daily rate will apply if within the same week and T&E charges for these days will be invoiced back to the customer.
- In order to accommodate maximum material coverage, class size is limited to 12 students.
- Customer shall make necessary personnel and systems available for SevOne's provision of training.
- Customer will make sure that all technical requirements specified for the delivery of training are met prior to the trainer coming on premise.
- SevOne is not responsible for any delays not caused by SevOne, such as network connectivity, and shall count hours worked around such issues. SevOne will bring delays to the customer's attention immediately, and no later than the same day. The customer may then choose to suspend work at the end of a working day.
- SevOne's provision of training shall be governed by the terms and conditions as detailed in the quotation.
- Fees for services do not include maintenance and support services for any deliverables provided hereunder, which, if requested by the customer, would be the subject of a separate professional services SOW.

GET STARTED WITH SEVONE:



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