



SEVONE PLATFORM 3-DAY TRAINING OVERVIEW.

The SevOne Platform 3-Day Training course offers participants an engaging and interactive look at the SevOne Platform. Participants will work independently, as well as in small groups, to solve real world issues while completing all predefined course objectives. This course will provide each participant with a demonstrable, high level understanding of the key features in the SevOne Platform from an administrator's perspective. Following completion of this course, participants will be equipped with all the necessary knowledge to configure and administrate a SevOne implementation.

SevOne provides the world's largest CSPs, MSPs and Enterprises with the most comprehensive technology portfolio to collect, analyze and visualize network & infrastructure performance data to deliver actionable insights to compete and win in a connected world. This course will equip learners with a high level understanding of the SevOne Platform and its features so they can support their business goals.

COURSE OBJECTIVES

WHAT IS SEVONE: AN OVERVIEW

Following completion of this module, you will be able to:

- Explain how the SevOne Platform polls for, collects, and stores data
- Describe the advantages scaling with the SevOne Cluster™ architecture
- Diagram a specific SevOne Cluster and explain how it interacts

DEVICE, OBJECT, INDICATOR MODEL

Following completion of this module, you will be able to:

- Explain the SevOne device, object, indicator hierarchy
- Categorize the components of a given network into devices, objects, and indicators
- Define device types for a given group of network components
- Define a MIB
- Navigate the SevOne OID browser
- Contrast objects and elements counts
- Build out effective Object Rules
- Override a Max Value or an Indicator
- Distinguish between Atomic and Synthetic Indicators
- Include an Atomic Indicator into the SevOne Platform
- Build synthetic indicators
- Formulate cross-object calculations use cases

GROUPING

Following completion of this module, you will be able to:

- Summarize the benefits of device groups within the SevOne Platform
- Assemble device groups
- Utilize regular expressions to generate effective device groups
- Distinguish the roles between device and object groups

USER ADMIN

Following completion of this module, you will be able to:

- Explain how the SevOne Platform can import 3rd party authentication methods
- Develop User Roles within the SevOne Platform from the ground up
- Assess which User Roles require different permissions

DATA COLLECTION

Following completion of this module, you will be able to:

- Explain the SevOne discovery process its roll behind device addition
- Demonstrate which method is best suited to input devices
- Review and summarize each of the four steps in the SevOne discovery process
- Add devices into the SevOne Platform manually, via CSV, or subnet scan
- Identify the 20 poller plugins and configure them properly
- Restate the supported flow technologies
- Illustrate the SevOne xStats™ process flow
- Distinguish the abilities between xStats and Deferred Data as data input types
- Demonstrate what can be done with SOAP and REST APIs
- Illustrate how baselines are calculated

REPORTING

Following completion of this module, you will be able to:

- Construct TopN views
- Generate TopN reports
- Generate Instant Graphs
- Generate NetFlow Reports
- Build a Topology Report
- Demonstrate the Quick Chain workflow
- Generate dashboards utilizing SevOne chaining tools
- Develop report templates
- Leverage metadata within the SevOne Platform
- Attribute metadata to devices, objects, and groups

ALERTING

Following completion of this module, you will be able to:

- Explain how traps are handled within SevOne
- Identify the three types of trap phases
- Plan out trap event alerts
- Differentiate between traps, alerts, thresholds, and policies
- Build effective standalone thresholds
- Assemble policies
- Build Live Maps

SERVICE ENGAGEMENT PROCESS

The start date for the provision of services set forth above shall be scheduled by the parties upon the receipt by SevOne of a customer purchase order. After approval, SevOne Training will work with the customer to schedule the dates for training to commence. There will be a pre-call with SevOne Training, no later than one week in advance of the engagement to discuss the delivery method, a list of attendees, and the desired outcome(s). After this call, SevOne Training will provide the necessary technical pre-requisites to setup the customer environment for the training engagement.

TERMS AND ASSUMPTIONS

- Scheduling changes or cancellations must be made at least 14 days in advance of the agreed upon start date. Any change that results in additional travel expenses will be billed to the customer at cost, and any cancellation within 14 days of training will be billed to the customer in full.
- If training will be held at the customer's site, actual cost for reasonable travel and expenses shall be invoiced to customer.
- All participants must have access to a computer for the lab portion of the training.
- All training delivery will be consecutive days. If the customer will need gaps in the delivery days, 50% daily rate will apply if within the same week and T&E charges for these days will be invoiced back to the customer.
- In order to accommodate maximum material coverage, class size is limited to 12 students.
- Customer shall make necessary personnel and systems available for SevOne's provision of training.
- Customer will make sure that all technical requirements specified for the delivery of training are met prior to the trainer coming on premise.
- SevOne is not responsible for any delays not caused by SevOne, such as network connectivity, and shall count hours worked around such issues. SevOne will bring delays to the customer's attention immediately, and no later than the same day. The customer may then choose to suspend work at the end of a working day.
- SevOne's provision of training shall be governed by the terms and conditions as detailed in the quotation.
- Fees for services do not include maintenance and support services for any deliverables provided hereunder, which, if requested by the customer, would be the subject of a separate professional services SOW.

GET STARTED WITH SEVONE:



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